

info
buzz

Annual Review 2018/19

INFOBUZZ offers therapeutic and practical support for families and young people with complex needs.

OUR VISION is for families and young people to have the strength to cope with life's challenges and the ability to change their future.

We work towards achieving this vision by delivering services in three areas:

- Mental Health
- School & Community
- Criminal Justice

The past year has been an exciting one. The charity has embarked on its first year of National Lottery funding to support the families of offenders. The charity has also been reflecting on our data collection process and making plans for the future.

Mental health has continued to be an area of focus and Infobuzz has increased its counselling services to meet the growing need amongst both young people and adults in the county. Our schools work has continued to develop with more primary and secondary schools inviting us to work with their pupils.

In 2018/19 we are pleased to report:

3502 people supported.

85% of clients would recommend Infobuzz to a friend in need.

94% feel happier in themselves.

91% feel better informed.

Mental Health Services

Infobuzz supports **FAMILIES & YOUNG PEOPLE** to address their mental and emotional needs through a range of specialist counselling and therapeutic services.

113 clients have accessed counselling.

74% felt more positive about the future.

69% of clients felt their mental health had improved.

71% felt less likely to engage in risky behaviours.

“I have achieved my aims 100%. I am more confident within myself and able to push myself out of my comfort zone.” **Lucy, 20.**

Transition Project

Funded by The Lloyds Bank Foundation.

Due to its success the project, which provides psychological and practical support to 16-19 year olds, has been granted a fourth year of funding. Over the past three years the project has supported over 360 young people.

Counselling

Infobuzz have been pleased to increase their counselling provision to enable both young people and adults to engage with the service. Infobuzz are able to provide a supportive and non-judgemental counselling service that helps people acquire the resilience and skills to deal with life's challenges.

 www.infobuzz.co.uk

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School & Community Services

Infobuzz works with **SCHOOL & COMMUNITY GROUPS** to provide young people with life skills to support a positive future.

3045 young people supported. **16** assemblies & parent sessions.
112 classroom-based sessions. **336** volunteers & professionals trained.

“

Thank you so much Infobuzz for delivering such great workshops, staff and students were so positive. It was a great event and we are very lucky to have your support.” **Emma, Sixth Form Manager, Cleeve School**

Work in Schools

Infobuzz works with schools, alternative provisions and colleges to provide bespoke packages of support and life skills sessions for young people. These dynamic sessions sensitively address some of the most challenging issues faced by children and adolescents including: drug and alcohol awareness, sex and relationships and online safety.

Training for Volunteers & Professionals

The Infobuzz staff team continues to offer personal development opportunities across the county. Last year we were funded to deliver specialist training in substance misuse and understanding mental health.

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Criminal Justice Services

Infobuzz provides innovative intervention work for **OFFENDERS & THEIR FAMILIES** to break the cycle of crime.

308 individuals from 102 families supported.

93% of clients felt happier in themselves.

92% of families felt better informed.

85% of clients felt their situation had improved.

“

Infobuzz have been very very helpful, the staff are excellent. They have helped me to understand lots of things, filling in forms and getting me extra support.”

Sharon, 36.

Hidden Victims of Crime Project

Funded by the National Lottery & St James's Place Charitable Foundation.

The project provides advice and guidance, counselling, mediation and advocacy to families coping with the impact of a family member going to prison. Last year we introduced 'stronger together', bringing the families of offenders together to share experiences and build support networks.

Work in Prison

Funded by Avon & Wiltshire NHS and National Health England.

Infobuzz have increased our therapeutic and enrichment work with female prisoners with acute mental health needs in Eastwood Park Prison. Our sessions are designed to offer personal development whilst providing the opportunity to deal with difficult emotions.



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Thank You To Our Funders



Avon & Wiltshire NHS

Children in Need

George Cadbury Foundation

Gloucester and Forest Alternative Provision School

Gloucester Lottery

Gloucestershire Police and Crime Commissioner

Gloucestershire Safeguarding Children's Board

H M Prison Eastwood Park

National Health England

NHS Gloucestershire Clinical Commissioning Group

Priors Park Neighbourhood Project

Lloyds Bank Foundation

St James's Place Charitable Foundation

The Future

Qualifications

In 2019-2020 Infobuzz will be pleased to give clients the opportunity to complete entry level qualifications. We will be working with NOCN to offer nationally recognised vocational qualifications to those most in need.

Therapy Dog

This year Infobuzz welcomed a new arrival to the team. Alongside our partner charity, Young Gloucestershire, we are excited to introduce a therapy dog to our range of services. Buddy, currently a puppy in training, will be gradually introduced to clients as he matures and becomes able to offer therapeutic services.



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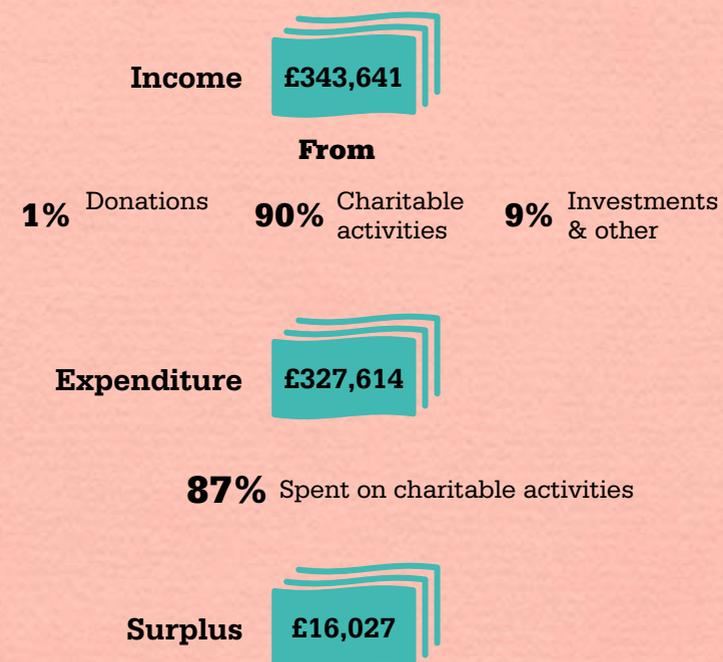
Working In Partnership

Infobuzz works in partnership with local charity Young Gloucestershire. The charities remain independent whilst sharing core costs and maintaining excellent standards of service delivery.

Young Gloucestershire is a county-wide charity that supports young people, who are facing challenges in their lives. Their vision is for young people to have the confidence, motivation and skills to improve their lives. Last year Young Gloucestershire worked with **1840** young people across the county.



Finances 2018-19



TRUSTEES

Mark Sheridan – Chair

Former COO for Zurich.

Robin Bevan

Retired CEO of PayByPhone.

Jonathan Harvie – Finance

Retired Partner at Hazelwoods Chartered Accountants.

Nigel Hatton QPM

Local Authority Designated Officer (LADO)

for Gloucestershire.

Caroline Jones

Director for Mental Health with KEYS Childcare LTD.

Debbie Sleep

Head Teacher of Stroud Valley Primary School.

Jamie Tabor

Retired Judge of Gloucester Crown Court.

Paul Murphy (appointed April 2018)

Chartered Accountant at Kingscott Dix.

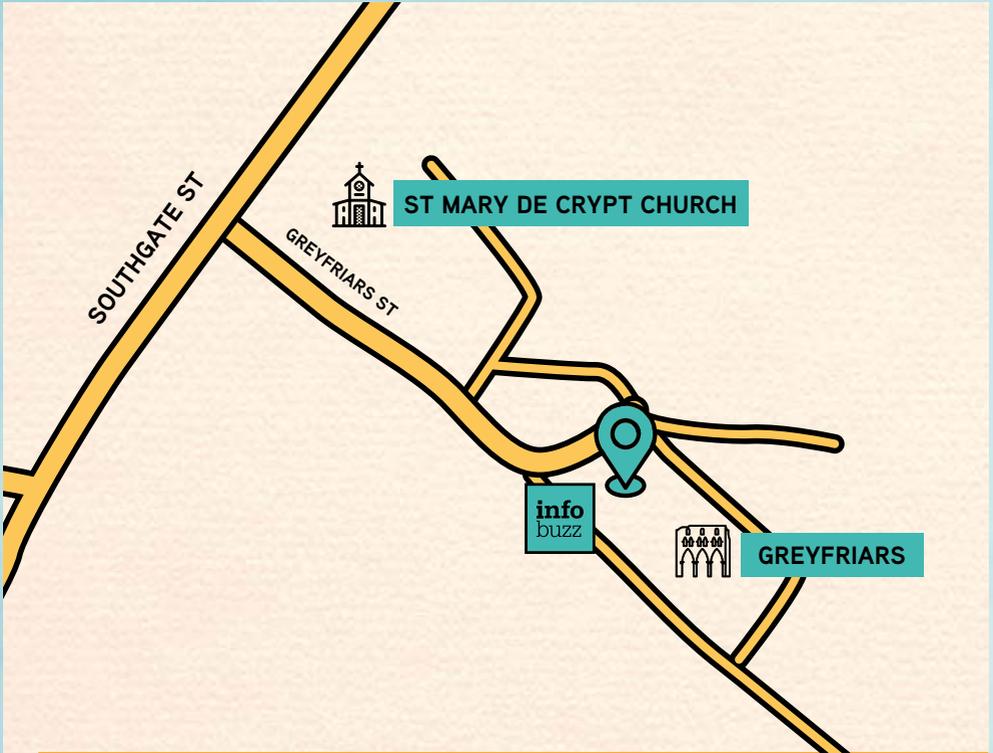
A WORD FROM OUR CHAIR

“Infobuzz continues to grow in strength and respond to the needs of its clients in a flexible and heartfelt manner.

With the support of the National Lottery our Hidden Victims Project continues to thrive. We have introduced new and innovative ways of bringing together the families of offenders as they access our services and rebuild their support networks.

Poor mental health continues to be a pressing need in the county. Infobuzz have been successful in securing vital funding to increase our offer of counselling and therapeutic services. We have also introduced the opportunity of group therapy for clients waiting for one-to-one services.

The charity moves forward into 2019 with ambitions of introducing qualifications for clients and a new data management system. Both of which will improve our sustainability and ensure high standards of service delivery.”



CONTACT US

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